CREATING, UPDATING, & MANAGING RESPONSIBLE PERSONS

imMTrax User Role Training





Responsible Persons and Reminder/Recall Functions

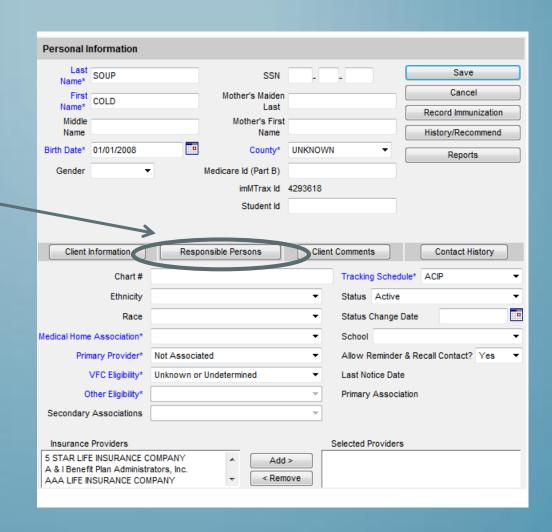
Reminder Recall:

An imMTrax tool allowing the user* to generate a series of reminder and recall notices, including:

- Immunization Reminder/Overdue Letters and Cards
- Mailing Labels
- Client Lists (available in downloadable spreadsheet or report formats)

One Responsible Person, designated as Primary, must be saved to the client record to be eligible for Reminder/Recall queries.

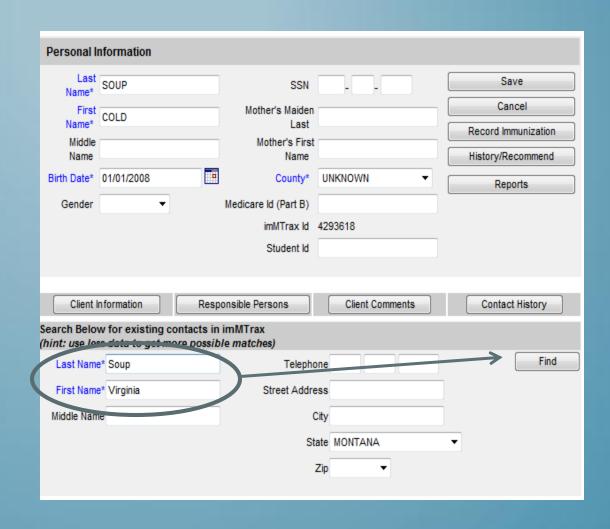
In your client's imMTrax record, select the Responsible Persons option



Begin by searching for the Responsible Person you wish to add.

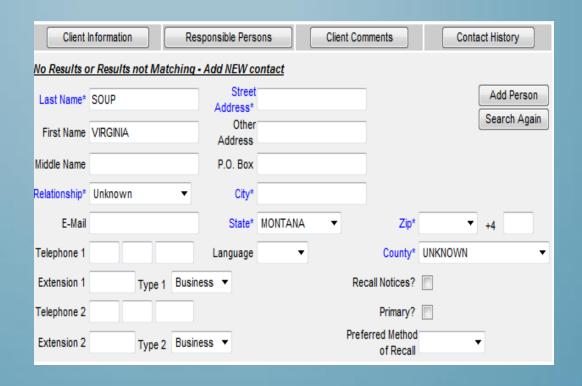
Enter the **complete** first and last name into the appropriate fields.

Click Find.



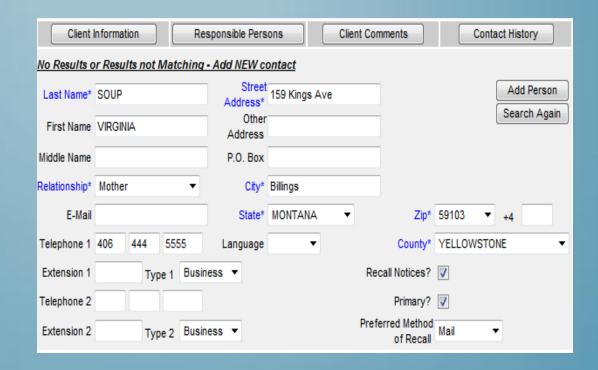
Outcome 1: No Matches Found

If no results were found, begin entering the information that corresponds with the responsible person you are adding.

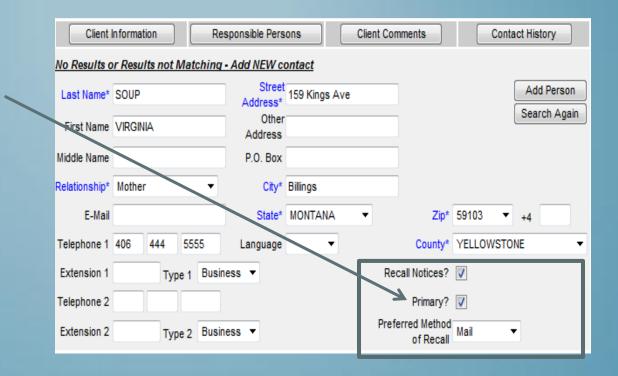


Complete:

- Last Name
- First Name
- Relationship
- Street Address
- City
- Zip Code
- County
- State

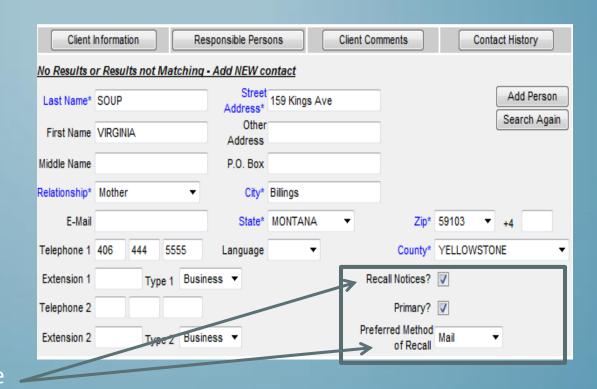


Establish whether the Responsible Person should be designated as Primary (each client record should have <u>one</u>).



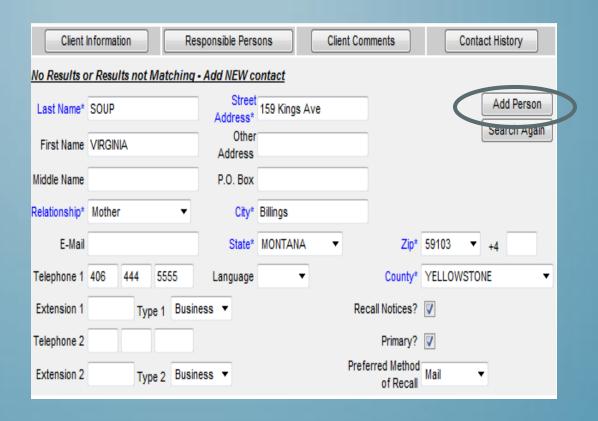
Should this person receive Reminder/Recall correspondence?

If checked, the Preferred
Method of Recall must be
selected and matching
information be available in the
Responsible Person
information.

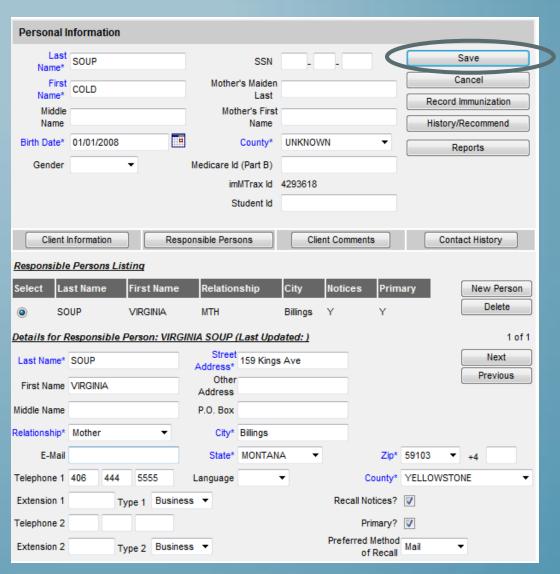


Preferred Method of Recall options include Mail, Phone, Email and Text.

Select Add Person.



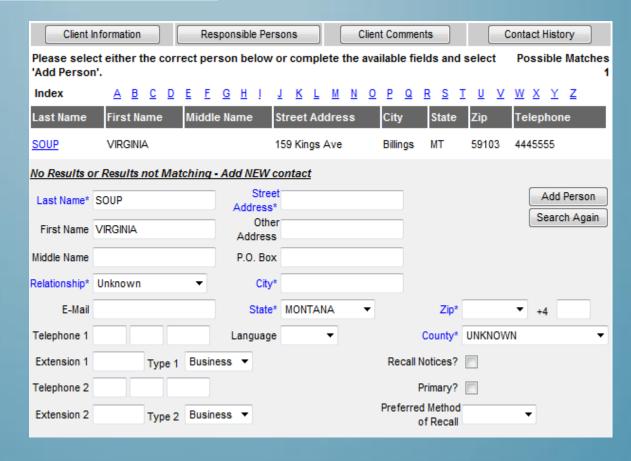
Review your entries and select *Save*.



Outcome 2: Possible Matches Found

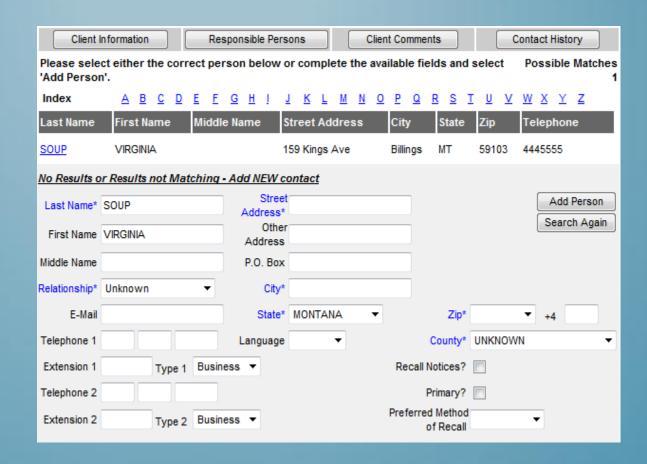
No Match?

Proceed with entering your information to add the new Responsible Person.



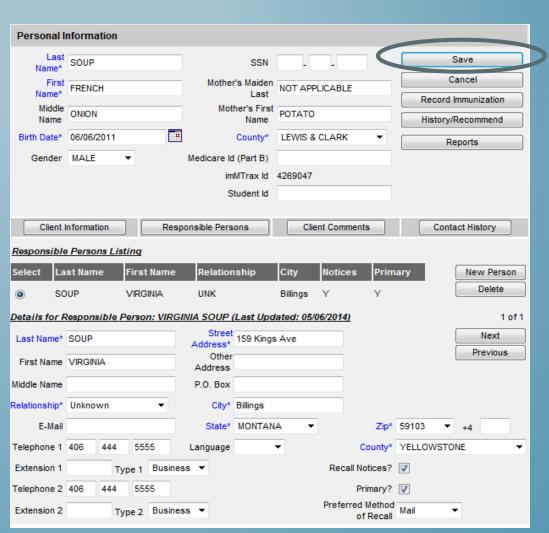
Match?

Select the blue hyperlinked last name of the person you want to add to the client record.



Review your selection and make changes as applicable.

Click Save.

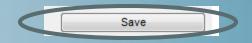


Updating and Managing Responsible Persons

Updating a Responsible Person's information in a client record will update any other imMTrax record with that Responsible Person correctly attached.

Deleting a Responsible Person from a client record will only remove the Responsible Person from that record.

Updating and Managing Responsible Persons



Making changes to existing Responsible Persons

Select the Responsible Person to be edited.

Clie	nt Information	Resp	ponsible Persons		Client Comments			Contact History	
Responsible Persons Listing									
Select	Last Name	st Name First Name		ship	City	Noti	ces Prin	nary	New Person
•	SOUP	MILD	GRP		Miles City	N	N		Delete
0	SOUP	VIRGINIA	UNK		Billings	Υ	Y		
Details for Responsible Person: MILD SOUP (Last Updated: 05/06/2014) 1 of 2									
Last Nam	e* SOUP		Street Address*	12345 Pla	anet St				Next
First Nan	ne MILD		Other Address						Previous
Middle Nan	ne		P.O. Box						
Relationshi	p* Grandparent	t 🔻	City*	Miles City	,				
E-M	ail		State*	MONTAN	IA ▼		Zip*	59301	▼ +4
Telephone	1		Language		-		County*	CUSTER	•
Extension	1Т	ype 1 Busines	ss ▼			Rec	all Notices?		
Telephone	2						Primary?		
Extension	12 T	ype 2 Busines	ss ▼			Prefe	rred Method of Recall		▼

Delete the selected Responsible Person or make any edits needed.

Questions?

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